



Child Care  
Resource Service  
ILLINOIS.

Address:  
905 S. Goodwin Avenue  
314 Bevier Hall  
Urbana, IL 61801

Hours:  
MWRF 8:30am – 4:30pm  
T 11:00am – 4:30pm

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ChildCareResourceService](https://www.facebook.com/ChildCareResourceService)

Phone:  
217-333-3252  
800-325-5516

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Serving:  
Champaign, Douglas,  
Iroquois, Macon,  
Piatt, and Vermilion  
Counties

Website: [ccrs.illinois.edu](http://ccrs.illinois.edu)

A LOOK BACK AT FY2020



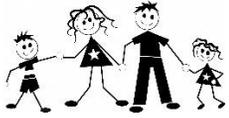
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**Mission: Child Care Resource Service provides resources, links, and education to build successful families, quality early and school-age care, and strong communities where children matter most.**

## Highlights



Over 3,000 families assisted per month with child care expenses through the Child Care Assistance Program (CCAP).



Grants in the amount of \$152,310 were awarded to child care programs to obtain training, improve program quality, and/or apply for accreditation.



Just over 165 trainings were offered with 658 participants attending.

## COVID-19 Response



249 Emergency child care sites (217 Homes and 32 Centers) were available to provide care to essential worker's children.



More than 2,924 children (birth to school age) of essential workers were served.



382 applications were received from priority essential workers.



Grant Stipends were awarded to 240 emergency sites for a total of \$253,000.

Since the beginning of COVID-19, child care providers have stepped up to provide emergency child care for parents designated as essential workers.

## CCRS in the Community

Advisory Board



Collaborated with 75 community organizations including Champaign County Human Service, LAN (Local Area Network), Champaign Urbana Kindergarten Readiness, Young Lives/Teen Moms, Homeless Coalition, CAP (Child Abuse Prevention) and Vermilion Advantage

- Participated in 23 community collaborations
- Distributed 4,219 promotional items

## Advisory Board

The CCRS Advisory Board is charged with providing feedback and suggestions about CCRS services as well as providing expertise on issues important to families and children. Members are recruited from the six counties we serve.

## CCRS Staff Management Team

CCAP Program Manager – Chad Slack  
CCAP Work Manager – Darrin Nelson  
Training Coordinator – Jenny Garinger  
Team Manager – Dottie Squire  
Director of Operations – Brenda Eastham  
Director of Programs – Dr. Bob Hughes, Jr.



## Health & Safety Monitors



All license-exempt non-relative child care providers are required to be visited by a CCRS staff member. During this visit, the monitor checks a variety of health and safety items. Through the past year, monitors completed 125 visits which includes follow-up visits and 66 no contact visits, to ensure all health and safety measures were met. In addition, 718 provider contacts were made to discuss health and safety requirements.

# Provider Rates & Capacities



Number of Facilities & Spaces by Type of Care and County						
	FCC*	Spaces	Centers	Spaces	Facilities	Spaces
Champaign	292	2,642	41	4,486	333	7,128
Douglas	25	231	1	8	26	239
Iroquois	35	346	1	35	36	381
Macon	70	650	15	1,960	85	2,610
Piatt	17	141	2	179	19	320
Vermilion	114	1,148	10	581	124	1,729
Total	553	5,5158	70	7,249	623	12,407

## \*Family Child Care

These numbers are based on original capacities / spaces prior to Covid-19. The Governor's Office of Early Childhood Development published Restore Illinois Licensed Day Care Guidance & License Exempt School-age Guidance. This reopening plan outlined the details providers needed to take in order to meet new health and safety standards around Covid-19 including limiting capacities.

Average Cost of Care per Week		
	6 Counties Served	Statewide
FT Infant	\$163.89	\$195.26
FT Toddler	\$156.50	\$183.93
FT Two Year Old	\$158.77	\$186.40
FT Preschool (3's and 4's)	\$144.29	\$171.01
FT Preschool (5's and K's)	\$100.27	\$88.11
FT School-Age	\$77.85	\$110.50

FT=Full Time

## COVID-19 Impact

COVID-19 altered services offered by CCRS through the Illinois Department of Human Services (IDHS). On March 23, all scheduled in-person trainings and site visits were cancelled and future visits suspended. In addition, walk-in services in Bevier Hall were closed. Due to the stay-at-home order by Governor Pritzker on March 30, the majority of CCRS staff were sent home to work. Seven staff remained in Bevier Hall to continue essential operations. Staff at home were able to continue to work including processing CCAP paperwork and answering questions from parents, child care providers, and community members.

In order to remain open, licensed centers were required to apply for an emergency license. In addition, capacity limits for all licensed providers were lowered to guard against the spread of COVID-19. IDHS instituted several temporary changes to assist parents and child care providers during the stay-at-home order. New programs included:

- Child Care Stipends – available to license and licensed exempt centers and licensed child care homes. This was a one-time stipend for child care providers that remained open during the stay at home order.
- Priority Essential Workers were able to apply for the CCAP program regardless of their income.
- Providers could submit attendance exemption forms which allowed CCAP to continue to pay for child care regardless of the programs open/closed status.
- License and licensed exempt centers and licensed child care homes received a 30% add-on for children that they continued to care for during the months of April, May, and June.
- IDHS auto extended eligibility for six (6) months for current clients if their eligibility ended in March, April, or May.
- All copays in the CCAP program were lowered to \$1.00 for the months of April, May and June.

Income Eligibility Guidelines per Family Size as of 10/1/2019		
Family Size	Applications (200% FPL)	Redetermination (225% FPL)
2	\$2,819	\$3,171
3	\$3,555	\$4,000
4	\$4,292	\$4,829
5	\$5,029	\$5,657



# Parent Services

Child Care Referrals &  
Child Care Assistance Program (CCAP)



## Child Care Referrals

- 335 families (with a total of 489 children) called for a referral.
- 66% of parents receiving referrals had incomes at or below 200% of the state median level.
- Employment was the most common reason given for needing care (88%).
- One percent (1%) of callers were teen parents.

## Problems Parents Have Searching for Care

- 42% had no problems
- 19% not enough openings
- 9% schedule conflicts
- 5% cost



## How do Parents find CCRS?

- 39% CCAP client
- 15% Friend / Relative
- 14% Another Agency

## Child Care Assistance Program (CCAP)

The CCAP program is funded through Illinois Department of Human Services (IDHS) to assist income-eligible families in paying for child care. CCRS administers this program in a six county region which includes Champaign, Douglas, Iroquois, Macon, Piatt, and Vermilion.

Eligibility is based on:

- Illinois Resident
- Be employed and/or attending an eligible educational activity (high school, trade school, undergraduate college)
- Have children younger than 13 that need care
- Children with documented special needs may be eligible up to the age of 19
- Have family income below allowable limits by family size

# Provider Services

Provider Database, Training, Quality, &  
Funding Quality Improvement



## Provider Database

As of June 30, 2020, there were a total of 609 facilities on the child care provider database which was 15 less than June 30, 2019. Of the 513 licensed facilities, 428 were family child care homes and 85 were child care centers. License-Exempt programs included 91 centers and 3 homes.

## Training

- 168 trainings were offered; 98 of those were cancelled
- 70 trainings were held with 658 participants earning 1,438 participant hours

## Quality

- Quality and Infant-Toddler consultants work directly with child care providers to improve the quality of their programs. The consultants conducted over 150 activities, totaling over 110 hours. This includes 80 face-to-face consultations related to quality of programs.

## Funding Quality Improvement

**Individual Professional Development (IPDF)** grants are available to assist child care providers with up to 80% of the costs of continuing education. In addition, providers can apply for assistance with credential fees.

- 103 applications were received
- 29 applications were approved for workshop/conference reimbursement for a total of \$2,931.50
- 62 applications in the amount of \$6,628 were approved for a credential.

**Quality Improvement (QI)** Funds are designed to assist child care providers in improving the quality of their programs. This includes their efforts to receive or maintain an ExceleRate Illinois rating.

## Cohorts

- 34 applications were received; 29 were determined eligible for a total of \$146,237.

## License Exempt Health & Safety Improvement Grants

- Available to assist providers meet the health and safety requirements
- 41 applications were received and approved for a total of \$11,772.66.